

Community Resilience Plan Update

The Coronavirus outbreak was unexpected but the resilience plan led to the application of a support network for every member of the Trelawnyd and Gwaenysgor Community.

1. Email briefing between members of the Community Council including the Clerk and Chair and members of the Trelawnyd Community Association to set up a meeting.
2. Meeting identified action required in first instance. Advice received from experts in our community (Fire Service) and suggestions for ways to manage the situation and support local people. Agreed to produce a brief note explaining that certain individuals who live in their area will respond by telephone if a need arises.
3. Clerk coordinated a second meeting of volunteers (stewards) whose role was to circulate a note to every household in their 'street' notifying them of at least 2 people who they could contact by telephone in the case of a specific need that cannot be addressed by others in their family etc. e.g. collecting medicines/shopping

Issues to consider for similar situations

- Speed of reaction to the situation – this has meant that some ideas had to be shelved. E.g. a poster system was put in operation in some streets but, on police advice, it was agreed to send a note to residents asking them to remove these.
- Suspending GDPR – although every volunteer gave their details to the clerk and to the residents in their street, this information must be destroyed by T&G CC when the situation is under control.
- Trusting individuals – all volunteers were people known to others in the community and therefore trusted to carry out this activity. There could be a danger of people gaining access to homes and people if unknown people take part but, in this situation where speed was important, trust was more important than carrying out checks on individuals.